

Alicia Williams – Director of Human Resources and Training

Extension 138

Bachelor of Arts in Spanish – University of San Diego, San Diego, California

Master of Business Administration with a concentration in Human Resources – Keller Graduate School of Management, Crystal City, Virginia

Certified Professional in Human Resources (PHR), HRCI, Alexandria, Virginia

Alicia Williams serves as the Director of Human Resources and Training for NACCAS since March of 2010 and has over 20 years of Human Resources/Operations/Employee Relations experience in the academic, telecommunications, manufacturing and non-profit industries, specializing in policy creation and administration, resolution of employee relations concerns, strategic and operational planning, benefits and payroll administration, training and development, recruitment, salary analysis and administration, worker's compensation and safety in union and non-union settings. Alicia received her Bachelor of Arts degree in Spanish from the University of San Diego and her MBA, with a Certification in Human Resources from Keller Graduate School. Alicia is bilingual in Spanish and English and is currently a Doctor of Education Candidate at The George Washington University. Alicia is a Certified Professional in Human Resources (PHR), holds a Professional Membership in the Society of Human Resources Management

(SHRM), serves on the Board of Mundo Verde Public Charter School and SUPERGirls SHINE Foundation and holds the position of President for the Washington, DC Chapter of the National Association of African Americans in Human Resources (NAAAHR).

Alicia is a member of Delta Sigma Theta Sorority, Inc. and in her spare time enjoys spending time with her family, listening to music and reading books.