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Bachelor of Arts in Spanish – University of San Diego, San Diego, California Master of Business Administration with a concentration in Human Resources – Keller Graduate School of Management, Crystal City, Virginia Certified Professional in Human Resources (PHR), HRCI, Alexandria, Virginia

Alicia Williams has served as the Director of Development and Human Resources for the National Accrediting Commission of Career Arts & Sciences, Inc. (NACCAS) since March 2010. She has over 15 years of Human Resources/Employee Relations experience in the academic, telecommunications, manufacturing and non-profit sectors, specializing in strategy, policy creation and administration, resolution of employee relations concerns, benefits and payroll administration, training and development, recruitment, salary analysis and administration, worker's compensation and safety in union and non-union settings. Alicia is bilingual in Spanish and English and is currently an Adjunct Professor teaching such courses as "Principles of Ethics," "Principles of Management," and "Human Resources Management" for DeVry University. Alicia holds a Professional Membership in the Society of Human Resources Management (SHRM), serves on the Board of Mentoring to Manhood (M2M), Inc. the American Society of Training and Development (ASTD) and holds the position of President for the Washington, DC Chapter of the National Association of African Americans in Human Resources (NAAAHR).

Alicia is a member of Delta Sigma Theta Sorority, Inc. and serves on the board of Mentoring to Manhood, Inc. In her spare time, Alicia enjoys spending time with her family, listening to music and reading books.